July 24, 2012

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Dear Ms. Dortch:

I am writing to you to appeal the recent USAC decision to deny my appeal to revert the service start dates to the beginning of the funding year or July 1, 2011 in relation to 2011 Form 486 # 881199 for BEN 16056061 (Washington Parks Academy). My appeal to USAC was made on June 18, 2012 (Please see the attached letter for your reference). I do not believe USAC thoroughly reviewed my appeal based on the fact that their decisions as noted in their denial letter (see the attached letter) only responds to one point that I made, and no explanation was made for the reasoning they did not send the original reminder letter via my preferred method of delivery, which is via email. This was noted clearly on the form 486 prior to certification.

Due to alleged non-certification of Form 486-881199, the service start dates for the following FRN's: 2165966, 2165968, 2165969 was changed by USAC to December 22, 2011 due to the 120 day rule. Form 486-881199 was filed on December 17, 2011 which is well within filing window. Due to an error within the USAC system, the form was not properly certified.

A reminder letter was mailed to me by USAC alerting me to the 486 certification issue dated March 20, 2012-Three months after it was believed that certification took place. That reminder letter should never have been mailed to me by USAC, because on the form 486, I clearly indicated that my preferred method of communication is **email**. We are instructed to "Select a radio button above next to the preferred method of contact" on the form 486. I chose email as my preferred method of communication, yet the reminder letter was mailed and not emailed. I left for a month long vacation on March 21, 2012. I read the reminder letter upon my return to the office on April 23, 2012. As soon as I read the letter, I certified the Form 486. If USAC had sent the reminder letter to my email as requested on the Form 486, then I could have responded to the letter prior to their 20 day deadline.

I am asking that you reverse USAC's denial and the 120 day 486 deadline ruling associated with Form 471 number 799728, and Form 486 number 881199, and change the service start date back to July 1, 2011 for all FRN's noted above. This action will allow for full reimbursement in the amounts already awarded by USAC in the FCDL. The 486 was filed in compliance with Erate rules and regulations. The lack of certification was an error within USAC's computer system, and an error selecting the appropriate type of communication to the school alerting them to the error. Lastly, certification was executed as soon as was possible after the reminder letter was sent in spite of the fact that USAC did not utilize my preferred method of communication-Email.

If you have any questions or need further clarification, you can reach me by phone at 248-761-6256 or email at <u>Valerie@grantconsultingservices.com</u>. Thank you for your consideration.

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Valerie A. Nelson